

# **Sunet Drive**





2021-10-27

## Sunet Drive – Now and Then

- Multifactor Authentication
  - Why it sounds easy, but is hard to implement
  - Nextcloud step-up authentication
  - IdP-implementation
  - EduID-implementation
- Integration with SND/Doris
  - How would an ideal integration look like?
  - Comparison with other services (Harvard Dataverse, Zenodo)
- Office-integration

- Other features
  - Monitoring
  - Compute-integration
  - edusign
- Storage incident
  - What happened during the incident?
  - Resolution and Outcomes
  - Replication of data
  - Backup, backup, backup

## MFA – What is MFA?

- Multifactor Authentication
  - Security technology that requires multiple methods of authentication from independent categories of credentials
  - Examples: SMS, TOTP (Authenticator app), U2F (Yubikey)





## MFA – Why is it complex?

- Multiple technologies
  - SMS
  - TOTP (Authenticator app)
  - U2F Device (Yubikey)
  - Other (Mail, proprietary)
- Who implements MFA?
  - Identity provider
  - Service provider
  - Both (?)
- Requires administration
  - Lost or stolen devices
  - Remove/Reenable MFA

- Identity providers
  - Must implement MFA individually
  - Different technologies for different IdPs
- Service providers
  - Can enforce same MFA
     technology for all
  - Could turn Two-factor into Threefactor if IdP has added factor





### **Nextcloud and MFA**

- Current state:
  - Either SAML/SSO-login or local login (non-SSO)
  - IdP must implement MFA in first case
  - MFA can be added in second case
  - No support for "Step-up Authentication"

Step-up Authentication: Add MFA independently from whether an IdP has MFA or not. Could result in "Threefactor"-Authentication. Sunet Drive Requirements

- MUST support both MFA and non-MFA logins
- MUST have control over MFA- and non-MFAareas
- MUST prevent other sharing for MFA-only areas
- SHOULD be easy to administrate

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Step-up Authentication: Add MFA to existing login-method. Could result in "Three-factor"-Authentication. Sunet Drive Requirements

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- MUST have control over MFA- and non-MFAareas
- MUST prevent other sharing for MFA-only areas
- SHOULD be easy to administrate
- SHOULD be easy to use

Conclusion: MFA for Sunet Drive requires custom development for a proper implementation.



#### Harvard Dataverse/Zenodo

|  | Files   |   | Files   |   | *   |                                |
|--|---|---|---|---|---|--------------------------------|
| Replication Data for: Temperature and Outgroup D   | Access Dataset<br>Contact Owner s<br>Dataset Metrics<br>70 Downloads<br>Communication<br>Communication<br>Communication<br>Communication<br>Communication<br>Communication<br>Communication<br>Communication<br>Communication<br>Communication<br>Communication<br>Communication<br>Communication<br>Communication<br>Communication<br>Communication<br>Communication<br>Communication<br>Communication<br>Communication<br>Communication<br>Communication<br>Communication<br>Communication<br>Communication<br>Communication<br>Communication<br>Communication<br>Communication<br>Communication<br>Communication<br>Communication<br>Communication<br>Communication<br>Communication<br>Communication<br>Communication<br>Communication<br>Communication<br>Communication<br>Communication<br>Communication<br>Communication<br>Communication<br>Communication<br>Communication<br>Communication<br>Communication<br>Communication<br>Communication<br>Communication<br>Communication<br>Communication<br>Communication<br>Communication<br>Communication<br>Communication<br>Communication<br>Communication<br>Communication<br>Communication<br>Communication<br>Communication<br>Communication<br>Communication<br>Communication<br>Communication<br>Communication<br>Communication<br>Communication<br>Communication<br>Communication<br>Communication<br>Communication<br>Communication<br>Communication<br>Communication<br>Communication<br>Communication<br>Communication<br>Communication<br>Communication<br>Communication<br>Communication<br>Communication<br>Communication<br>Communication<br>Communication<br>Communication<br>Communication<br>Communication<br>Communication<br>Communication<br>Communication<br>Communication<br>Communication<br>Communication<br>Communication<br>Communication<br>Communication<br>Communication<br>Communication<br>Communication<br>Communication<br>Communication<br>Communication<br>Communication<br>Communication<br>Communication<br>Communication<br>Communication<br>Communication<br>Communication<br>Communication<br>Communication<br>Communication<br>Communication<br>Communication<br>Communication<br>Communication<br>Communication<br>Communication<br>Communication<br>Communication<br>Communication<br>Communication<br>Communication<br>Communication<br>Communication<br>Communication<br>Communication<br>Communication<br>Communication<br>Communication<br>Communication<br>Communication<br>Communication<br>Communication<br>Communication<br>Communication<br>Communication<br>Communicat |   | Closed Access<br>Files are not publicly accessible.   |   |   |                                |
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### **SND/Doris Integration**



#### New data description

#### Title \*

Enter a descriptive, preferably unique, name for the data description, both in Swedish and in English. If no title is available in Swedish, or if it is difficult to translate, the English title can be entered in both fields.

itle (in Swedish)

Title (in English)

#### Data accessibility level \*

#### Access to data through SND or other external actor \*

Specify where data will be available. You choose whether the data is made available through SND's research data portal, via downloading or by request, or through an external s... Show more

O Access to data through SND

Access to data through an external actor

#### Level of accessibility \*

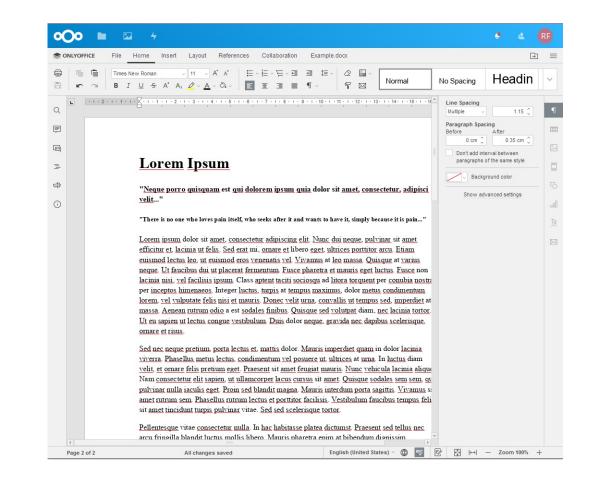
Data that are shared by SND can have two different accessibility levels. Data should, in keeping with the recommendations from the Swedish Research Council, be openly accessible as ... Show more

Data are freely accessible

Access to data is restricted

## **Office Integration**

- OnlyOffice
  - (Relatively) easy to set up for single instance
  - Needs to scale to large instance
  - License cost
- Collabora
  - More complex setup
  - License cost
- MS Office online
  - Medium complexity to set up
  - Unclear licensing situation
  - Microsoft...



## **Monitoring and Compute Integration**

- Monitoring
  - Relatively easy requirements
  - Gets complex when considering individual monitoring setups

- Compute Integration
  - Run computations on top of Sunet Drive storage
  - Unclear requirements
  - Will require a lot of "trial and error"



## eduSign

- Simple and straightforward web application
- Requires connection/integration with Nextcloud
- https://edusign.sunet.se/



Signed in as Richard Freitag (freitag@sunet.se)





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## Storage incident

#### Summary

On the morning of Thursday, the 17<sup>th</sup> of June, Sunet Drive reported a lot of gateway timeouts (504) for the object storage in Sto4. The problem was reported at 10:13 CET to Safespring via their support portal. Subsequent investigations led to the conclusion that another customer was unintentionally causing a larger than expected load on the object storage, which as a result had to be taken offline. A detailed technical description of the incident can be found in the document "2021-06-17 sto4 ceph cluster". As a result, instances of Sunet Drive using Sto4 as their storage backend had to be taken offline and prioritized buckets/customers are at the time of writing waiting for the results of the restore initiative from Safespring.

A main reason for the severity of the incident was the decision to assign backup responsibilities to the customers and end-users of Sunet Drive. This led to the situation where the only copies of certain files resided solely in the affected object storage.

Before the incident, the cluster contained about 9 million objects. When the incident occurred, another customer had uploaded 680 million objects.

## **Resolution and Outcomes**

#### Resolution

At the time of writing, the restore efforts are still ongoing. All affected end users have been contacted and critical S3-buckets have been prioritized. Due to the timing of the incident before the summer holidays, it is expected that more data/buckets will be prioritized in August. The Sunet Drive pilot environment has been selected as the current replacement for Sunet Drive and is currently being hardened to avoid further incidents. The outcome of this is described in the next section.

#### Outcomes

The main outcome of the incident is the development and implementation of backup and mirroring of the customer data. This will eventually be done by answering the following question: *"How much data do we potentially lose if a disaster happens in one datacenter?"*. A pragmatic approach based on available skills and technical solutions will be implemented. This means, that certain technologies will not be taken into consideration within the scope of this incident (e.g.: use of CoW filesystems or RAID setups spanning multiple datacenters).



## **Replication of data**

#### Summary of approach 1: Replication and backup from S3 to S3

Replication from S3 to S3 has the goal to create an identical copy of an S3 bucket in another S3 bucket residing in another datacenter. A third bucket can be used for backup of changed files, essentially resulting in a simple implementation of "copy on write".

```
rclone sync sto3:bucket1 sto4:bucket1.clone --backup-dir
sto3:bucket1.backup/Y-m-d H-M
```

This approach when regularly executed results in a mirrored copy of the data in bucket1 and bucket1.clone, while changed files are being saved in bucket1.backup in a timestamped folder. Essentially, all changed data will be stored and only deleted if actively implemented.

The frequency of the backup needs to be scaled with the amount of data, due to the eventual time to compute the compare operations between the buckets. Depending on the amount of data, the frequency should be minutes to hours for frequently changing data, and hours to days for infrequently changing data.



#### Backup, backup, backup!

https://wiki.sunet.se/display/Drive/Sunet+Drive https://wiki.sunet.se/display/Drive/Lagringsincident+sommar+2021



Sunet Drive - Sunetdagarna - 2021-10-27

#### Contact

- Contact <u>anders@sunet.se</u> or <u>freitag@sunet.se</u>
- Test-run using pilot.drive with S3-buckets and more data
- Provision nodes for test and production
- Regular feedback- and training-sessions

### **Other questions?**

#### **Anders Nilsson**

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