

Contact and Organization information for Service providers



Configuration on this page should not be done on the SP only in the federation's copy of the metadata.

Organization

SAML tag	SAML specification	SWAMID usage
OrganizationName	SHOULD	MUST
OrganizationDisplayName	SHOULD	MUST
OrganizationURL	SHOULD	MUST

Name (<OrganizationName>)

Use the institutions name in short format. Use <OrganizationName xml:lang="sv"> and <OrganizationName xml:lang="en"> for different names in Swedish and English.

Display name (<OrganizationDisplayName>)

Use the institutions name. Use <OrganizationDisplayName xml:lang="sv"> and <OrganizationDisplayName xml:lang="en"> for different names in Swedish and English.

Organization URL (<OrganizationURL>)

Webpage with additional information about the organisation.

The following applies:

- SHALL be published via an open link without requirement to login before it is accessible.
- It is possible to have different URLs for different languages.

Example:

```
<md:Organization>
  <md:OrganizationName xml:lang="sv">Exempel</md:OrganizationName>
  <md:OrganizationName xml:lang="en">Example</md:OrganizationName>
  <md:OrganizationDisplayName xml:lang="sv">Exempelorganisationen</md:OrganizationDisplayName>
  <md:OrganizationDisplayName xml:lang="en">Example organization</md:OrganizationDisplayName>
  <md:OrganizationURL xml:lang="sv">https://www.exempel.se/</md:OrganizationURL>
  <md:OrganizationURL xml:lang="en">https://www.exempel.se/en</md:OrganizationURL>
</md:Organization>
```

ContactPerson

ContactType (<ContactPerson contactType="xx">)

Shall be one of types technical, support, administrative, billing or other. SWAMID require technical or support contact points but highly recommends use contacts in metadata of technical, support, administrative and security by other.

The "other" type is mainly used by IdPs and SPs that have SIRTFI

EmailAddress (<EmailAddress>)

A contact address for the function. SWAMID recommends function addresses. SWAMID does NOT recommend personal email addresses due to GDPR as this information is published in metadata.

Name (<SurName> and <GivenName>)

Use one or both (when the specification was written, personal contacts were envisioned)

Organisationen (<Company>)

Name of your organisation

TelephoneNumber (<TelephoneNumber>)

The number that can be used to reach the contact.

SAML tag	SAML specification	SWAMID usage
contactType	MUST	MUST
EmailAddress	SHOULD	MUST
SurName and/or GivenName	SHOULD	MUST
Company	MAY	MAY
TelephoneNumber	MAY	MAY

Example

```
<md:ContactPerson contactType="administrative">
  <md:GivenName>IT Management</md:GivenName>
  <md:EmailAddress>mailto:it-management@exempel.se</md:EmailAddress>
</md:ContactPerson>
<md:ContactPerson contactType="technical">
  <md:GivenName>IT Operations</md:GivenName>
  <md:EmailAddress>mailto:drift@exempel.se</md:EmailAddress>
</md:ContactPerson>
<md:ContactPerson contactType="support">
  <md:GivenName>IT Helpdesk</md:GivenName>
  <md:EmailAddress>mailto:helpdesk@exempel.se</md:EmailAddress>
</md:ContactPerson>

<!-- for SIRTFI -->
<md:ContactPerson xmlns:remd="http://refeds.org/metadata" contactType="other" remd:contactType="http://refeds.org/metadata/contactType/security">
  <md:GivenName>Security Response Team</md:GivenName>
  <md:EmailAddress>mailto:abuse@exempel.se</md:EmailAddress>
</md:ContactPerson>
```