

# Contact SWAMID

Contacts concerning the administrative and technical operation of SWAMID should primarily be addressed via email to [operations@swamid.se](mailto:operations@swamid.se). End users should contact their local support at their own organisation or the support for service they have problems with.

If a security incident occurred that affect the SWAMID infrastructure, please notify [SUNET CERT](#). SWAMID will follow a predefined security protocol described at the wiki page "[SWAMID Incident Management Procedures](#)".

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## SWAMID Operations

Email	<a href="mailto:operations@swamid.se">operations@swamid.se</a>
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The address [operations@swamid.se](mailto:operations@swamid.se) is tied to the SWAMID issue tracker. Please use this address to request assistance from the SWAMID Operations Team.

## SWAMID Incident Management Procedures

URL	<a href="https://wiki.sunet.se/display/SWAMID/SWAMID+Incident+Management+Procedures">https://wiki.sunet.se/display/SWAMID/SWAMID+Incident+Management+Procedures</a>
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SWAMID has defined procedures for handling a security incident. This routine is shared between SWAMID Operations and SUNET CERT. In case of an incident please follow the procedures described in the procedures linked above.

## SWAMID Operations Members

- Pål Axelsson, Sunet (tjänsteförvaltare SWAMID) - [pax@sunet.se](mailto:pax@sunet.se)
- Björn Mattsson, Sunet - [bjorn@sunet.se](mailto:bjorn@sunet.se)
- Fredrik Domeij, Umeå Universitet
- Johan Peterson, Linköpings universitet
- Johan Wassberg, Sunet
- Mikael Frykholm, Sunet
- Paul Scott, Karlstads Universitet
- Tommy Larsson, Umeå universitet

## Associated with SWAMID Operations

- Anders Nilsson, Umeå universitet (tjänsteförvaltare eduroam)

## The email list SWAMID SAML Admins

Email	<a href="mailto:saml-admins@swamid.se">saml-admins@swamid.se</a>
URL	<a href="https://lists.sunet.se/postorius/lists/saml-admins.lists.sunet.se/">https://lists.sunet.se/postorius/lists/saml-admins.lists.sunet.se/</a>

All administrators of SAML entities (IdPs and SPs) should subscribe to [saml-admins@swamid.se](mailto:saml-admins@swamid.se). Send an email to [saml-admins-request@swamid.se](mailto:saml-admins-request@swamid.se) with the word 'subscribe' in the subject or visit the URL above to subscribe and view the list archive.